

Website Policy

1. Agreement to the Terms of Use

In using the Reindeer Web site (hereinafter referred to as "this Site"), please carefully read and agree to the following. Please do not use this Site if you do not agree. If you do use this Site, that will constitute your full agreement to the following.

2. Scope of Application of Terms of Use

The Terms of Use apply to all individuals who use the this Site.

3. Compliance Rules for Use

All users of this Site are required to refrain from the following behavior.

- A. Behavior that leads to criminality, or behavior that may do so.
- B. Behavior that violates intellectual property rights, and all other rights including copyrights of REINDEER TECHNOLOGY PTE. LTD. (including its affiliates. Hereinafter referred to as "Reindeer") and any third party.
- C. Behavior that violates the privacy of another individual, and behavior that violates "PRIVACY STATEMENT
- D. " or "GDPR Privacy Notice", as described separately.
- E. Behavior or speech that is of a political or religious nature, insults a specific individual, is obscene in nature, or is detrimental to Reindeer.
- F. Behavior that uses the information offered by this Site or Reindeer for profit.
- G. Behavior that is false or wrongful in registration or using of any services, etc.
- H. Behavior such as registering for Reindeer membership, or using any services, on behalf of other users without their consent.
- I. Behavior such as the improper use of an ID or password in using this Site.
- J. Behavior such as the improper use of the ID or password of another user.
- K. Behavior such as giving a third party an ID or password, or letting them use it.
- L. Behavior such as misusing a credit card when using this service.
- M. Any transmission or uploading of malicious computer software or fake files.
- N. Behavior that partially or wholly impedes the use or access of services offered by Reindeer on this Site by its users.
- O. Behavior that slanders, defames, or somehow harms confidence in Reindeer or any third party.
- P. Any other behavior deemed to be inappropriate for this Site by Reindeer.

4. Liability for Third Party Damages

Reindeer assumes no responsibility for damages incurred by a third party during the use of this

Site by the user. Liability and compensation for such damages shall be the responsibility of the user, and any disputes with a third party shall be settled between the user and said third party.

5. Compensation for Damages

In the case that the user violates the Terms and in doing so causes damages, Reindeer shall reserve the right to claim compensation for damages.

6. General Disclaimer

By accessing this Site, the user acknowledges and accepts the following terms and conditions.

- A. This Site is maintained to the best of Reindeer's ability; however, Reindeer does not guarantee that the information contained therein is complete or accurate.
- B. Reindeer accepts no responsibility for any direct or indirect damage incurred by the user through the content of neither this Site or the information contained therein.
- C. Reindeer may, without prior notification to the user, alter, suspend, cancel or terminate all or part of this Site. In addition, Reindeer assumes no responsibility for any damages that may occur due to the alteration, suspension, cancellation or termination of the services of this Site.

7. Termination, Suspension or Changing of this Site

Reindeer may change or terminate the contents of this Site without prior notification. Reindeer does not take responsibility for disadvantages or damages suffered by users or third parties due to Reindeer temporarily suspending or terminating the respective service.

- A. Reindeer assumes no responsibility for disadvantages or damages suffered as a result of the changes, etc., in the preceding clause.
- B. Reindeer may suspend or terminate all or part of this Site without prior notification for any of the following reasons.
- C. In the case of routinely or urgently maintaining, inspecting or updating the equipment and system in order to provide the respective service.
- D. In case it becomes difficult to provide the respective service due to force majeure, such as fire, power failures and natural disasters.
- E. In case type 1 telecommunication operators do not carry out their duties.
- F. In addition, in the case of temporary suspension of the respective service by Reindeer for operational or technical purposes, or if it is necessary to terminate, or Reindeer determines that it is difficult to provide the respective service.

8. Copyrights and Trademarks

Copyrights and trademarks contained within this Site are subject to the following regulations.

- A. The copyrights and other intellectual property rights of all contents (text, pictures, images, sounds etc.) published within this Site belong to Reindeer.
- B. Users may not reuse or duplicate the content of this Site in whole or in part, whether verbatim or modified, without the prior consent of Reindeer, with the exception of private use or other use explicitly permitted by law.
- C. The rights to all trademarks (logos and symbols) that appear within this Site are the exclusive property of Reindeer and the right holders who granted Reindeer permission to use. - Trademarks that appear within this Site cannot be used without prior permission from Reindeer or its licensor (in cases where a grant of license has been given to Reindeer).

9. Handling of Personal Information (Security Policy)

Personal information handled within this Site is subject to the stipulations provided separately in "PRIVACY STATEMENT" or "GDPR Privacy Notice".

10. Changes to Terms of Use

Reindeer reserves the right to alter the Terms of Use without the consent of the user. The Terms of Use that have been altered come in force at the time that they appear on this Site, unless otherwise specified by Reindeer.

11. Applicable Laws and Court Jurisdiction

The use of this Site, as well as the application and interpretation of the Terms of Use shall be in accordance with Japanese laws, unless otherwise specified. The Tokyo District Court shall have exclusive jurisdiction for the first instance over any disputes that arise in regards to the use of this Site.

12. Individual Rules with Regards to How to Use Respective Services

With regards to reservations and changing or cancelling reservations on this Site, or with regards to other ways to use this Site, they are subject to separately specified rules, etc.

Last updated : September 20, 2018